



P.O. Box 31370  
Tampa, FL 33631-3370

<First Name> <Last Name>  
<Address line 1>  
<Address line 2>  
<City> < State> < ZIP Code>

<Date>

### **IMPORTANT RECALL INFORMATION**

Dear <First Name> <Last Name>,

We are sending you details about BD Insulin Syringes with the BD Micro-Fine™ IV Needles that may be valuable to you.

On February 1, 2023, Embecta Corp issued a recall of BD Insulin Syringes with the BD Micro-Fine™ IV Needles. **This recall is because the products were manufactured using unvalidated materials that can result in unsealed packaging for the individual syringes that could be a health hazard or safety risk to plan members who may use this product affected by this recall. the products were manufactured using unvalidated materials that can result in unsealed packaging for the individual syringes**

Our records show you may have recently filled a prescription for the following product from your retail pharmacy:

[Drug Name]

**A list of the affected products and lot numbers is provided at the end of this letter.**

To see if you have the affected product, please check the lot number. The lot number can be found on the bottom of the box by the barcode or on each individual syringe package. If the product you have is not from one of these affected lot numbers, it is not affected by this recall. If your product is from one of these affected lot numbers, please contact the pharmacy that filled your prescription for further instructions. **Please call your doctor right away for advice if you may be using the affected product, or if you do not know if you used the affected product or not.** Your doctor knows your medical history and can talk about the best treatment for you. If you need a prescription for a different medicine, please contact your doctor.

If you have any questions, please talk to your doctor or call Member Services Monday – Friday from 8:00am-6:00pm at **1-888-453-2534 (TTY 711)**.

For more information, please call Embecta Corp at **1-844-8BD-LIFE (1-844-823-5433)**, Say “Recall” when prompted Mon–Fri 8:00am and 5:00pm CT or email **productcomplaints@bd.com**. You may also call the U.S. Food and Drug Administration. The toll-free number is **1-888-INFO-FDA (1-888-463-6332) TTY 711**. You may also visit **www.fda.gov/medwatch** for additional information about this recall. You can also find the drug recall letter at <https://www.wellcarenewjersey.com/members/medicaid/nj-familycare/pharmacy-services.html>

Sincerely,

WellCare of New Jersey

<b>Affected Product</b>	<b>NDC #</b>	<b>Lot Number</b>
BD Insulin Syringes with the BD Micro-Fine™ IV Needle 1mL, 0.35mm (28G) x 12.7mm (1/2") U-100, 100 count	08290-3294-20	2038204 exp. 04/30/2027
BD Insulin Syringes with the BD Micro-Fine™ IV Needle 1mL, 0.35mm (28G) x 12.7mm (1/2") U-100, 100 count	08290-3294-24	2024074 exp. 04/30/2027
BD Insulin Syringes with the BD Micro-Fine™ IV Needle 0.5mL, 0.35mm (28G) x 12.7mm (1/2") U-100, 100 count	08290-3294-61	2031528 exp. 04/30/2027

## Discrimination Is Against the Law

WellCare Health Plan complies with all applicable federal civil rights laws. We do not exclude or treat people in a different way based on race, color, national origin, age, disability or sex.

We have free aids and services to help people with disabilities communicate with us. That includes help such as sign language interpreters. We can also give you info in other formats. Those formats include large print, audio, accessible electronic formats and Braille.

If English is not your first language, we can translate for you. We can also provide written info in other languages.

If you need these services, call us at **1-888-453-2534**. TTY users can call **711**. We're here for you Monday–Friday from 8 a.m. to 6 p.m.

Do you feel that we did not give you these services? Or do you feel we discriminated in some way? If so, you can file a grievance in person, by mail, fax, or email. You can reach us at WellCare Grievance Department, P.O. Box 31384, Tampa, FL 33631-3384. You can reach us by phone at **1-866-530-9491**; TTY **711**. Our fax is **1-866-388-1769**. Our email is **OperationalGrievance@wellcare.com**. If you need help filing a grievance, a WellCare Civil Rights Coordinator can help you.

You can also file a civil rights complaint online with the U.S. Dept. of Health and Human Services, Office for Civil Rights. Go to the Complaint Portal at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. File by mail to: U.S. Dept. of Health and Human Services, 200 Independence Ave. SW., Room 509F, HHH Building, Washington, DC 20201. You can call them at **1-800-368-1019**, **1-800-537-7697** (TTY).

You can get complaint forms at <http://www.hhs.gov/ocr/office/file/index.html>.

If English is not your first language, we can translate for you. We can also give you info in other formats. That includes Braille, audio and large print. Just give us a call toll-free. You can reach us at **1-888-453-2534**. For TTY, call **711**.

Si el español es su lengua materna, podemos brindarle servicios de traducción. También podemos proporcionarle información en otros formatos, como braille, audio y letra de imprenta grande. Simplemente, llámenos sin cargo al **1-888-453-2534**. Para TTY llame al **711**.

如果中文是您的母語，我們可以為您翻譯。我們也可以用其它格式為您提供資訊。這些格式包括布萊葉文、音頻及大字體。僅需撥打我們的免費電話。您可以撥打 **1-888-453-2534** 聯絡我們。TTY 用戶請撥打 **711**。

귀하의 모국어가 한국어 인 경우, 통역서비스를 제공해 드립니다. 점자, 오디오, 큰 활자 등 다른 형식으로 된 정보도 제공해 드릴 수 있습니다. 무료 전화 1-888-453-2534 (TTY 711) 번으로 전화 주십시오.

Se o Português for a sua língua materna, nós podemos traduzir para si. Também lhe podemos fornecer as informações noutros formatos, tais como Braille, áudio e impressão grande. Estes serviços são gratuitos. Entre em contacto connosco através da linha de atendimento gratuita **1-888-453-2534** (TTY: **711**).

જો ગુજરાતી તમારી પ્રથમ ભાષા હોય, તો અમે તમારા માટે ભાષાંતર કરી શકીશું. અન્ય સ્વરૂપોમાં પણ અમે તમને માહિતી આપી શકીશું. તેમાં બ્રેઈલ, ઓડિયો અને મોટી પ્રિન્ટનો સમાવેશ થાય છે. માત્ર અમે ટોલ ફ્રી પર કોલ કરો. **1-888-453-2534** પર તમે અમારો સંપર્ક કરી શકશો. TTY માટે અહીં કોલ કરો **711**.

Jeżeli Państwa językiem ojczystym jest język polski, możemy to przetłumaczyć. Możemy również przekazać informacje w innych formatach. Obejmuje to alfabet Braille'a, audio i dużą czcionkę. Wystarczy zadzwonić do nas pod bezpłatny numer. Jesteśmy dostępni pod numerem telefonu **1-888-453-2534**. Osoby niedosłyszące mogą zadzwonić pod numer TTY: **711**.

Se l'italiano è la Sua lingua madre, possiamo tradurre per Lei. Possiamo anche fornirle gratuitamente le informazioni in altri formati, tra cui stampa a caratteri grandi, Braille o audio. Può chiamarci al numero verde **1-888-453-2534** e al numero TTY **711**.

إذا كانت لغتك الأصلية هي اللغة العربية، فنحن بأستطاعتنا الترجمة لك. ويمكننا أيضاً إعطائكم المعلومات في أشكال أخرى مثل طريقة البرايل للمكفوفين والصوت والمطبوعات ذات الحجم الكبير. هذه الخدمات تقدم مجاناً وبدون مقابل. فقط قم بالاتصال على رقم التلفون المجاني: **1-888-453-2534** أو (TTY 711).

Kung hindi ka nagsasalita ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika. Kasama dito ang Braille, audio at malalaking letra. Tumawag ng libre sa **1-888-453-2534** (TTY 711).

Если русский Ваш основной родной язык, мы можем перевести для Вас. Мы также можем предоставить информацию в других форматах, например, на шрифте Брайля, записанную на аудионосителях и распечатанную крупным шрифтом. Просто позвоните нам по бесплатному номеру **1-888-453-2534** (TTY 711).

Si Kreyòl se lang natifnatal ou, nou ka tradui pou ou. Nou ka ba w enfòmasyon an tou sou lòt fòm. Sètadi Bray, sou fòm odyo, ak an gwo karaktè. Annik rele nou nan nimewo pou apèl gratis la. Ou ka kontakte nou nan **1-888-453-2534**. Pou TTY, rele **711**.

अगर आपकी मातृ भाषा हिंदी है तो हम आप के लिए अनुवाद कर सकते हैं। हम आपको ब्रेल, ऑडियो और बड़े प्रिंट जैसे अन्य रूप में भी जानकारी दे सकते हैं। ये सेवाएं बनिा शुल्क हैं। बस हमें इस टोल फ्री नंबर पर कॉल करें **1-888-453-2534** पर (TTY 711).

Nếu Tiếng Việt là ngôn ngữ chính của quý vị, chúng tôi có thể thông dịch cho quý vị. Chúng tôi cũng có thể cung cấp cho quý vị thông tin ở các định dạng khác như chữ nổi Braille, âm thanh và bản in cỡ lớn. Chỉ cần gọi chúng tôi theo số miễn phí **1-888-453-2534** (TTY **711**).

Si votre langue maternelle est le français, nous pouvons faire la traduction. Nous pouvons également vous fournir l'information dans des formats comme le braille, en version audio et imprimé en gros caractères. Il suffit de nous appeler au numéro sans frais **1-888-453-2534** (TTY **711**).

گراردو آپ کی مادری زبان ہے تو ہم آپ کے لیے ترجمہ کر سکتے ہیں۔ ہم آپ کو دوسری اشکال میں بھی معلومات فراہم کر سکتے ہیں۔ ان میں بریل، آڈیو اور بڑے حروف شامل ہیں۔ محض ایک ٹول فری کال کریں۔ آپ ہم سے **1-888-453-2534** پر رابطہ کر سکتے / سکتی ہیں۔ TTY کے لیے **711** پر کال کریں۔