



P.O. Box 31370
Tampa, FL 33631-3370

<First Name> <Last Name>
<Address line 1>
<Address line 2>
<City> < State> < ZIP Code>

<Date>

IMPORTANT RECALL INFORMATION

Dear <First Name> <Last Name>,

We are sending you details about Nurtec[®] ODT (Rimegepant) Orally Disintegrating Tablets (ODT), 75 mg that may be valuable to you.

On March 17, 2023, Pfizer Inc. issued a recall of Nurtec[®] ODT (Rimegepant) Orally Disintegrating Tablets (ODT), 75 mg. **This recall is because the current packaging for Nurtec[®] ODT (rimegepant) orally disintegrating tablets, 75 mg does not meet child-resistant packaging requirements for oral prescription drugs, potentially posing a risk of harm if the contents are swallowed by young children that could be a health hazard or safety risk to plan members who may use this product affected by this recall.**

Our records show you may have recently filled a prescription for this medication from your retail pharmacy.

This recall affects all lots within expiry of NDC #72618-3000-02.

If you have received this product in the manufacturer's package: To see if you have the affected drug, check the NDC number. The NDC number is located on the drug box.

- If your drug has a different NDC number, it's not affected by this recall.

- If your drug is from this affected NDC number, contact Pfizer toll-free at 1-800-879-3477, Monday through Friday 9:00 AM to 7:00 PM (EST), or online at <https://www.pfizer.com/contact> to request a child-resistant pouch in which to store the product. In the meantime, Pfizer recommends storing Nurtec ODT in a safe location, out of reach and sight of children.

If you have received this product in a pharmacy bottle:

- There is nothing you need to do.

Pfizer Inc. recommends that you keep taking Nurtec[®] ODT (Rimegepant) Orally Disintegrating Tablets (ODT), 75 mg until you talk with your doctor. Store Nurtec ODT in a safe location, out of reach and sight of children until you get a child-resistant pouch in which to store the product in.

If you have any questions, please talk to your doctor or call Member Services Monday – Friday from 8:00am-6:00pm at **1-888-453-2534 (TTY 711)**.

For more information, please call Pfizer Inc. toll-free at 1-800-879-3477, Monday through Friday, 9:00 AM to 7:00 PM (EST). You may also call the U. S. Food and Drug Administration. The toll-free number is **1-888-INFO-FDA (1-888-463-6332) TTY 711**. You may also visit www.fda.gov/medwatch for additional information about this recall. You can also find the drug recall letter at <https://www.wellcarenewjersey.com/members/medicaid/nj-familycare/pharmacy-services.html>

Sincerely,

WellCare of New Jersey

Discrimination Is Against the Law

WellCare Health Plan complies with all applicable federal civil rights laws. We do not exclude or treat people in a different way based on race, color, national origin, age, disability or sex.

We have free aids and services to help people with disabilities communicate with us. That includes help such as sign language interpreters. We can also give you info in other formats. Those formats include large print, audio, accessible electronic formats and Braille.

If English is not your first language, we can translate for you. We can also provide written info in other languages.

If you need these services, call us at **1-888-453-2534**. TTY users can call **711**. We're here for you Monday–Friday from 8 a.m. to 6 p.m.

Do you feel that we did not give you these services? Or do you feel we discriminated in some way? If so, you can file a grievance in person, by mail, fax, or email. You can reach us at WellCare Grievance Department, P.O. Box 31384, Tampa, FL 33631-3384. You can reach us by phone at **1-866-530-9491**; TTY **711**. Our fax is **1-866-388-1769**. Our email is **OperationalGrievance@wellcare.com**. If you need help filing a grievance, a WellCare Civil Rights Coordinator can help you.

You can also file a civil rights complaint online with the U.S. Dept. of Health and Human Services, Office for Civil Rights. Go to the Complaint Portal at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. File by mail to: U.S. Dept. of Health and Human Services, 200 Independence Ave. SW., Room 509F, HHH Building, Washington, DC 20201. You can call them at **1-800-368-1019**, **1-800-537-7697** (TTY).

You can get complaint forms at <http://www.hhs.gov/ocr/office/file/index.html>.

If English is not your first language, we can translate for you. We can also give you info in other formats. That includes Braille, audio and large print. Just give us a call toll-free. You can reach us at **1-888-453-2534**. For TTY, call **711**.

Si el español es su lengua materna, podemos brindarle servicios de traducción. También podemos proporcionarle información en otros formatos, como braille, audio y letra de imprenta grande. Simplemente, llámenos sin cargo al **1-888-453-2534**. Para TTY llame al **711**.

如果中文是您的母語，我們可以為您翻譯。我們也可以用其它格式為您提供資訊。這些格式包括布萊葉文、音頻及大字體。僅需撥打我們的免費電話。您可以撥打 **1-888-453-2534** 聯絡我們。TTY 用戶請撥打 **711**。

귀하의 모국어가 한국어 인 경우, 통역서비스를 제공해 드립니다. 점자, 오디오, 큰 활자 등 다른 형식으로 된 정보도 제공해 드릴 수 있습니다. 무료 전화 1-888-453-2534 (TTY 711) 번으로 전화 주십시오.

Se o Português for a sua língua materna, nós podemos traduzir para si. Também lhe podemos fornecer as informações noutros formatos, tais como Braille, áudio e impressão grande. Estes serviços são gratuitos. Entre em contacto connosco através da linha de atendimento gratuita **1-888-453-2534** (TTY: **711**).

જો ગુજરાતી તમારી પ્રથમ ભાષા હોય, તો અમે તમારા માટે ભાષાંતર કરી શકીશું. અન્ય સ્વરૂપોમાં પણ અમે તમને માહિતી આપી શકીશું. તેમાં બ્રેઈલ, ઓડિયો અને મોટી પ્રિન્ટનો સમાવેશ થાય છે. માત્ર અમે ટોલ ફ્રી પર કોલ કરો. **1-888-453-2534** પર તમે અમારો સંપર્ક કરી શકશો. TTY માટે અહીં કોલ કરો **711**.

Jeżeli Państwa językiem ojczystym jest język polski, możemy to przetłumaczyć. Możemy również przekazać informacje w innych formatach. Obejmuje to alfabet Braille'a, audio i dużą czcionkę. Wystarczy zadzwonić do nas pod bezpłatny numer. Jesteśmy dostępni pod numerem telefonu **1-888-453-2534**. Osoby niedosłyszące mogą zadzwonić pod numer TTY: **711**.

Se l'italiano è la Sua lingua madre, possiamo tradurre per Lei. Possiamo anche fornirle gratuitamente le informazioni in altri formati, tra cui stampa a caratteri grandi, Braille o audio. Può chiamarci al numero verde **1-888-453-2534** e al numero TTY **711**.

إذا كانت لغتك الاصلية هي اللغة العربية، فنحن بأستطاعنا الترجمة لك. ويمكننا أيضاً إعطائكم المعلومات في اشكال اخرى مثل طريقة البرايل للمكفوفين والصوت والمطبوعات ذات الحجم الكبير. هذه الخدمات تقدم مجاناً وبدون مقابل. فقط قم بالاتصال على رقم التلفون المجاني: **1-888-453-2534** أو (TTY 711).

Kung hindi ka nagsasalita ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika. Kasama dito ang Braille, audio at malalaking letra. Tumawag ng libre sa **1-888-453-2534** (TTY 711).

Если русский Ваш основной родной язык, мы можем перевести для Вас. Мы также можем предоставить информацию в других форматах, например, на шрифте Брайля, записанную на аудионосителях и распечатанную крупным шрифтом. Просто позвоните нам по бесплатному номеру **1-888-453-2534** (TTY 711).

Si Kreyòl se lang natifnatal ou, nou ka tradui pou ou. Nou ka ba w enfòmasyon an tou sou lòt fòm. Sètadi Bray, sou fòm odyo, ak an gwo karaktè. Annik rele nou nan nimewo pou apèl gratis la. Ou ka kontakte nou nan **1-888-453-2534**. Pou TTY, rele **711**.

अगर आपकी मातृ भाषा हिंदी है तो हम आप के लिए अनुवाद कर सकते हैं। हम आपको ब्रेल, ऑडियो और बड़े प्रिंट जैसे अन्य रूप में भी जानकारी दे सकते हैं। ये सेवाएं बनिा शुल्क हैं। बस हमें इस टोल फ्री नंबर पर कॉल करें **1-888-453-2534** पर (TTY 711).

Nếu Tiếng Việt là ngôn ngữ chính của quý vị, chúng tôi có thể thông dịch cho quý vị. Chúng tôi cũng có thể cung cấp cho quý vị thông tin ở các định dạng khác như chữ nổi Braille, âm thanh và bản in cỡ lớn. Chỉ cần gọi chúng tôi theo số miễn phí **1-888-453-2534** (TTY **711**).

Si votre langue maternelle est le français, nous pouvons faire la traduction. Nous pouvons également vous fournir l'information dans des formats comme le braille, en version audio et imprimé en gros caractères. Il suffit de nous appeler au numéro sans frais **1-888-453-2534** (TTY **711**).

گراردو آپ کی مادری زبان ہے تو ہم آپ کے لیے ترجمہ کر سکتے ہیں۔ ہم آپ کو دوسری اشکال میں بھی معلومات فراہم کر سکتے ہیں۔ ان میں بریل، آڈیو اور بڑے حروف شامل ہیں۔ محض ایک ٹول فری کال کریں۔ آپ ہم سے **1-888-453-2534** پر رابطہ کر سکتے / سکتی ہیں۔ TTY کے لیے **711** پر کال کریں۔