



FIDELIS CARE®

Talk to Your Patients about Important Updates to their NJ FamilyCare/Medicaid Coverage

THEY MUST VERIFY THEIR ELIGIBILITY ANNUALLY TO CONTINUE THEIR COVERAGE.

As a healthcare professional, your patients look to you for expert advice.

So be sure to remind them to update their contact information and to look for important information from the state or local county office.



Let your patients know:

- 1** They should receive a letter from the state or local county, before their NJ FamilyCare/Medicaid anniversary date, with instructions for verifying their eligibility. If they need to confirm their anniversary date please call NJ FamilyCare at **1-800-701-0710**.
- 2** It's very important that they follow through on these instructions or they risk having their coverage canceled.
- 3** If their eligibility is confirmed, they can continue their existing coverage. If they are no longer eligible for NJ FamilyCare/Medicaid, they can explore our Marketplace and Medicare options.



Members should be reminded to:

- Respond to mail received from NJ FamilyCare.
- Update their mailing address with Fidelis Care and NJ FamilyCare/Medicaid to ensure they receive future communications.
- Contact Fidelis Care at **1-888-453-2534**.
- Contact NJ FamilyCare/Medicaid at **1-800-701-0710**.

Provider Toolkit Resources

Access the Stay Covered NJ Toolkit by visiting the official site of the State of New Jersey at:
<https://nj.gov/humanservices/dmahs/staycoverednj/toolkit/>.

Thanks for all that you do for the health and well-being of your patients. If you have any questions, call **1-888-453-2534** today.

1-888-453-2534 (TTY: 711)
fideliscarenj.com

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